**Welfare Support – A Guide for Students**

**FIRST AID/JUNIOR DEANS**
Porter’s Lodge: 01865 279900

**WELFARE DEAN**
The Welfare Dean is Emma Percy. She is based in Room 8.1.
Email: emma.percy@trinity.ox.ac.uk
Phone: 01865 279886

**MEDICAL CARE**
College Doctors: Summertown Health Centre
160 Banbury Road, OX2 7BS
Call 01865 515552 for appointments from 8:30-18:30 Monday to Friday, or make appointment to see doctor in College through College Nurse.
College Nurse: Alison Nicholls.
Email trinitynurse@nhs.net, or see drop-in times on the door to the College Surgery (St. 1).

**CRIME, HARASSMENT & DISCRIMINATION HELP**
Dean: james.mcdougall@trinity.ox.ac.uk
Thames Valley Police non-emergency number: 101
Equality and Diversity unit: www.admin.ox.ac.uk/eop
University Harassment Line: 01865270760 or harassment.line@admin.ox.ac.uk

**FINANCIAL ADVICE**
Estates Bursar: christopher.ferguson@trinity.ox.ac.uk
Contact the College Estates Bursar.

**ADDITIONAL SUPPORT FOR STRESS/ANXIETY**
Student Counselling Service: www.ox.ac.uk/students/welfare/counselling
College Counsellor: jonathan.totman@admin.ox.ac.uk
OSUS Student Advice Service: ousu.org/advice/student-advice-service
Nightline: users.ox.ac.uk/~nightln/

**TUTORS, ADVISERS & ACADEMIC SUPPORT**
If you are not sure who your personal tutor or College adviser is, please email the Academic Office at academic.office@trinity.ox.ac.uk.
For issues relating to academic study, you can also contact the Senior Tutor at valerie.worth@trinity.ox.ac.uk.

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*Please note: Junior Deans are on-call overnight and at weekends. They are not available during weekdays. During the day please contact the Welfare Dean in Room 8.1, email emma.percy@trinity.ox.ac.uk, or call 01865 279886.*

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**Flowchart:**

- **START**
  - Do you require immediate medical attention?
    - Yes: Call for a First Aider from the Porters’ Lodge or an ambulance.
    - No: Proceed to the next question.
  - Are you experiencing significant distress?
    - Yes: During office hours contact the Welfare Dean. Outside of office hours contact the Porters’ Lodge and ask for the on-call Junior Dean.
    - No: Proceed to the next question.
  - Are you experiencing a medical or mental health problem that does not require immediate medical attention? (This might include severe stress or anxiety)
    - Yes: Contact one of the College Doctors, the College Nurse and/or the Welfare Dean as soon as possible.
    - No: Have you been the victim of discrimination, harassment or a criminal offence?
      - Yes: If alleged discrimination occurred in College inform the Dean. If outside of College contact the Equality and Diversity Unit.
      - No: Are you experiencing stress or anxiety not related to any of the above?
        - Yes: If alleged harassment occurred in College inform The Dean or ask to speak to one of the College Harassment Advisers. If outside of college contact the University Harassment Line.
        - No: Are you experiencing financial hardship?
          - Yes: Would you like to talk to someone who is not a member of college or University staff?
            - Yes: Contact the College Estates Bursar.
            - No: Proceed to the next question.
          - No: Are you experiencing significant distress?
            - Yes: During office hours contact the Welfare Dean. Outside of office hours contact the Porters’ Lodge and ask for the on-call Junior Dean.
            - No: Proceed to the next question.
        - No: If alleged harassment occurred in College inform The Dean or ask to speak to one of the College Harassment Advisers. If outside of college contact the University Harassment Line.

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