Welcome to Trinity



UUK Code of Practice

Your right to a quality home

The Student Accommodation Code makes sure you get the best out of your time living in university or college accommodation.

www.thesac.org.uk



Circuit Laundry: Faulty machine? Lost money?

Please report machine faults or lost monies directly to Circuit Laundry.

Phone number: 0808 281 22 88

Email: circuitgo@circuitgroup.com or www.circuit.co.uk/machine-faultsand-breakdowns

You will need the following details Site Number & Machine Number Please ensure you get a reference number for the reported fault.

SITE NUMBERS for Reporting Faults:

Staircase 7 Laundry = 439 244

Dolphin Yard Garages = 480 226



The Maintenance Team work Monday to Friday during the day. Please email any maintenance requests to maintenance@trinity.ox.ac.uk.

If you have an urgent request or an out of hours request then please raise this with the Lodge. They will then be able to arrange an emergency call out if necessary.

01865 279877

Wellbeing

accommodation@trinity.ox.ac.uk

wellbeing@trinity.ox.ac.uk

The Maintenance Team are located in Dolphin Yard.



Accommodation Team

The Head of Accommodation looks after the day to day running of the College domestic services. If you have a housekeeping query or would like to book a guest room please do get in touch.

The Head of Accommodation and team are located in Dolphin Yard.

Where to find us

Please call the College Lodge on 79900 and ask for the on-call Junior Dean between the hours of 7pm and 7am.

Bursary: Staircase (10)

Maintenance: Staircase (18)

Accommodation: Staircase (18)

IT Support: President's Lodgings basement

JCR: Staircase (7)

JCR Kitchen: Staircase (3)

MCR: Staircase (2)

Old Library: Staircase (10)

Wellbeing Hub: Staircase (1)

Fletcher Room: Staircase (14)

Scouts

The Housekeeping Supervisors look after the day to day running of your Scouts. Housekeeping are located in Dolphin Yard if you ever have any queries.

Your Scouts help you to maintain your room over the course of the term.

Cleaning schedules are displayed on notice boards in your staircase.

Fire Alarm Testing

The fire alarms are tested weekly around the site. You must evacuate if the alarm sounds for longer than 60 seconds.



Lodge

The Lodge is open 24 hours a day and should be your first point of call for any issues. They are always happy for students to pop in for a chat.

