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| Title | Maintenance Operative |
| Department | Maintenance |
| Contract Type | Permanent |
| Specific Hours | 40hrs per week |
| Salary | £30,000 to 33,000 |
| Reporting To | Clerk of Works |
| Working With | Maintenance Staff, Site Services Assistants, Scouts, College Staff |

Trinity College

Trinity College was founded in the sixteenth century in what was then a rural outpost, and which now forms the heart of Oxford's city centre. The college has developed over four and a half centuries into a vibrant and diverse educational community that has produced award-winning academics, successful leaders in the business, political and economic world, and passionate public servants, teachers and campaigners.

Our community of 450 students and 300 academics and staff come from more than 40 countries and form a community that is open, outward-looking, and supportive. Our ambition is for our community of students, academics and alumni to bring their talents to make a positive impact on the world – through their teaching and research, and through the many other passions and talents our community encompasses.

The Role:

The Maintenance department is responsible for carrying out tasks, making sure that the college estate is maintained and improved to the highest standard, ensuring all works are carried out in a timely manner and continually improving the customer experience.

The Maintenance Operative is responsible for assisting the Clerk of Works in the smooth running of the Maintenance operations within the College and outside properties and to deliver a high standard of customer service to all members of the Trinity Community.

You will be responsible for both the reactive and planned maintenance requests as required and ensure that requests are completed in a timely manner to the highest standards.

About You:

You will have demonstrable experience of working in a maintenance role along with a positive, proactive and flexible approach to meeting customer needs.

We also look for great interpersonal skills and a passion for customer service enabling you to build effective relationships with colleagues across the college community.

Key duties and responsibilities:

- To contribute to ensuring the College runs smoothly and to the standards specified in order to meet the needs of customers (students, fellows, staff, conference delegates and guests):
 - Ensure all reactive maintenance activities and failures are responded to in a timely manner and to the highest standards
 - Plan work in an efficient way and prioritise task appropriately
 - Participate in, and lead where appropriate, planned works across the college estate
 - Participate in routine activities such as meter readings, fire alarm testing, emergency light testing etc.
 - Typical tasks include plumbing, carpentry, decoration etc
- Required to be a member of the college call out team, being available during out of hours for week in every four including providing cover for other colleagues during absence
- To assist the Workshop Supervisor in ensuring provision of adequate stores and equipment:
 - Preparing and distributing materials and equipment.
 - Accounting for and ensuring the secure storage of stock and equipment and maintaining appropriate records.
 - Uphold COSHH regulations in the workplace at all times.
- To comply with the Health & Safety at Work Act (1974) to contribute to ensuring the working environment is safe:
 - Reporting any accidents / incidents / near misses to the Clerk of Works for further action and completing the appropriate records.
 - Wear the uniform and protective clothing provided
- To contribute to ensuring security within college is never breached, in conjunction with the Clerk of Works:
 - Observing and following key responsibility and security procedures.
 - Ensuring keys are issued and returned on time, following the correct procedure.
 - Reporting anyone failing to comply with the security and key responsibility procedures to the Clerk of Works immediately.
- To co-operate with other staff and contractors as directed by the Clerk of Works.
- To work additional hours, including weekend work, as and when required.
- It may occasionally be necessary for the post holder to take on other duties in college which are broadly commensurate with the grade or work in other areas of college.
- The duties of this role may vary from time to time in consultation with the post holder.
- The above is not an exhaustive list of duties and you will be expected to perform different tasks as necessitated by your changing role within the College's organisation and the overall objectives of Trinity College.

Person Specification:

| Attributes | Criteria | Essential / Desirable | How Measured |
|---------------------------------|--|-----------------------|-------------------------|
| Qualifications | Trade Qualification | D | Application / Interview |
| | COSHH & Manual Handling | D | Application / Interview |
| | UK Driving Licence | E | Application |
| Experience | Experience working within the Higher Education or College environment | D | Application / Interview |
| | Trade/maintenance experience | E | Application / Interview |
| | Good written and spoken English | E | Application / Interview |
| Knowledge, skills and abilities | Numerate | E | Application / Interview |
| | Knowledge of operations methods & practices | E | Application / Interview |
| | Knowledge of H&S / COSHH | E | Application / Interview |
| | Knowledge or previous use of IT equipment or software and systems | E | Application / Interview |
| | Physically fit | E | Application / Interview |
| | Able to work as part of a team | E | Application / Interview |
| | Excellent time management skills | E | Application / Interview |
| Additional attributes | Customer service | E | Application / Interview |
| | Strong interpersonal skills | E | Application / Interview |
| | Ability to use own initiative | E | Application / Interview |
| | Ability to communicate with persons from a variety of different cultures | E | Application / Interview |
| | Ability to maintain accurate manual records | E | Application / Interview |